



Customer Experience Hub Celebrates One Year Anniversary

On October 19, 2023, the ARPANET-H Customer Experience (CX) Hub launched at Pegasus Park in Dallas, Texas! In the past year we've grown a diverse and robust network that will rapidly impact and improve health solutions for all Americans.

The Customer Experience Hub is part of the ARPANET-H health innovation network and incorporates human-centered and design-thinking principles to put people at the center of programs and projects, developing technologies that will be accessible, desirable, and affordable for all. Though located in Dallas, TX, the CX Hub is building a nationwide network to bring together a variety of resources to create lifechanging health solutions to improve the lives of all Americans.

We are challenged and excited about our mission in the year ahead. To look back and celebrate with us, check out this video from the [opening](#).

Here's to another year of growth, innovation, and partnership!

CX Hub Participates in 10th Annual BioNTX iC³ Life Science and Healthcare Innovation Summit

The CX Hub was proud to support the BioNTX iC³ Life Science and Healthcare Innovation Summit in Arlington, Texas October 3-4.

The summit converges innovators in industry, research, capital and government to gain insights and best practices on emerging solutions that have potential to revolutionize the future of biotechnology, health care, and human health.



Mike Stebbins, PhD, Sr. Vice President, Medical & Threat Countermeasures at Advanced Technology International (ATI) (Event Sponsor), moderated a fireside chat on "The Role of Philanthropy in Global Health, Building Biotech Ecosystems and Driving Innovation."

Melissa Antman, PhD, Deputy Director, Project Accelerator Transition Innovation Office, ARPA-H, also gave an informative presentation on *Transitioning Breakthrough Health Innovations with ARPA-H*.

We enjoyed discussions with many of our current members, and shared the vision of ARPA-H and the CX Hub with those we hope will join our network.



ARPA-H Program News and Dates

[EHI](#) Second Information Session- October 17. Register [now](#).

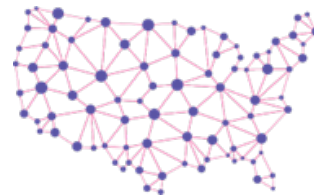
PRECISE-AI Proposer's Day- October 17. Learn about [PRECISE-AI](#).

[View ARPA-H Programs](#)

Welcome New Spokes!

Let's welcome our newest members: The Ohio State University, InsiteOne LLC, Mike A Myers Stroke Center, CARIN Alliance and CellChorus!

Know of any potential spokes? Connect them to us by sending them our [website](#), or contacting us at arpa-h-cx-hub@ati.org



Stay Engaged with our Community Resources



Events Calendar

Have an upcoming event you'd like other spokes to attend and us to advertise? [Submit your event](#) to have it featured across our websites and social channels.



Spoke Member Portal

Your gateway to seamless collaboration and amplified engagement is here! Spokes, [log in](#) today to post questions, showcase your specialized skills, and more.



Office Hours

[Sign up](#) to learn more about Customer Experience Hub open opportunities, member resources, and the benefits of being a spoke!

To stay up to date on the latest ARPA-H News, subscribe to [ARPA-H Vitals](#).

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