



## Customer Experience (CX) Hub Member Only Site

Do you have access to the Customer Experience Hub Member Only Site? The CX Hub Member Only site, also known as the "Spokes" Only site, is where you will be able to view program, event, and solicitation information.

The site also has access to the Collaboration Database, which is a tool to enhance engagement opportunities between spokes and foster collaboration. This database has a searchability feature that allows spokes, as well as program managers, to leverage the network and find spokes with specific capabilities.

Make sure your Collaboration Database member profile is up to date with your capabilities and interests!

Still need access to the Member Only Site? Click the Spoke Access Request form below.

Need to update your profile? Click the CX Hub Spoke Only Site link.

[CX Hub Spoke Access Request Form](#)

[CX Hub Spoke Only Site](#)

## MEMBERSHIP UPDATES

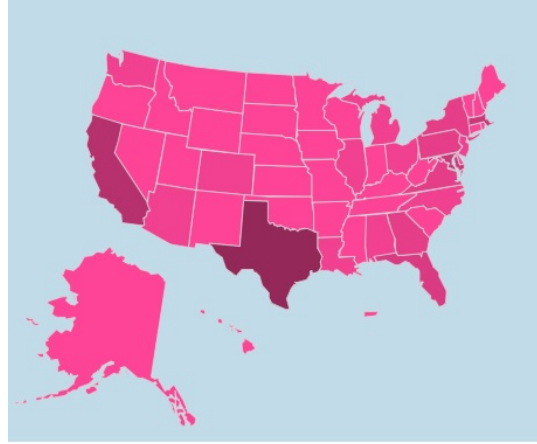
 334

Spokes and Counting!

The CX Hub is growing! We are currently at 334 Spokes and

counting. To join the CX Hub please visit the public website for more information.

[CX Hub Membership Application](#)



The ARPA-H CX Hub has a presence in all 50 states through their current Spoke network.

### Spoke Organization Break Down (Self-Identified)

38% Small Businesses  
25% For-Profit  
19% Non-Profit  
14% Institutions of Higher Education  
2% Government  
~2% Other

## SPOKE NEWS

### ARPA-H Sprint for Women's Health

The [Advanced Research Projects Agency for Health \(ARPA-H\)](#) aims to galvanize the innovator, investor, researcher, and patient advocate communities to proactively address women's health challenges, raise awareness, and spur innovation.

ARPA-H commits \$100 million towards transformative research and development in women's health as part of a new request for solutions (RFS) funding opportunity. [Read more about the Sprint for Women's Health](#)

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## FAQs

- **How can a Spoke invite ARPA-H to Spoke events?** *All requests for ARPA-H attendance and/or participation for an event should be submitted using this request [form](#).*
- **How can a Spoke advertise their event to the CX Hub Spoke Network?** *Please send the event details including Event Name, Date(s), Time(s), and Location to [arpa-h-cx-hub@ati.org](mailto:arpa-h-cx-hub@ati.org), and we will include the*

details in our monthly newsletter. Please note, we will limit the amount of events we can advertise via the newsletter; however, we will post all events on the public CX Hub Website.

- **How can Spokes engage more with the CX Hub?** The CX Hub will be hosting multiple networking events in the upcoming months. Please continue to read the newsletter, emails, and visit the public and Member Only site for upcoming events!

## UPCOMING EVENTS

### Customer Experience Hub Office Hours

Office hours are held every Wednesday for an hour: It is Spoke-driven and an opportunity to ask any questions you have regarding membership and upcoming opportunities. Please visit the [CX Hub Newsroom page](#) each week to sign up for Office Hours.

### Monthly All-Hub Meetings

The Next Monthly Virtual Meeting will be held on Wednesday, March 13, 2024, from 2:00PM – 3:30 PM CT. Please visit the Members Only site to register!

Spokes will have the opportunity to hear updates from the CX Hub and receive a presentation from ARPA-H Program Manager Calvin (Cal) Roberts, M.D. on Transplantation of Human Eye Allografts ([THEA](#)). To read more about Cal and his background, [click here](#).

Monthly All-Hub Meeting	Virtual (Spoke Only)	March 13, 2024 2:00 - 3:30 PM CT
ARPA-H Customer Experience Office Hours	Virtual	March 20, 2024 2:00 - 3:00 PM CT
ARPA-H Customer Experience Office Hours	Virtual	March 27, 2024 2:00 - 3:00 PM CT

## UPCOMING SPOKE EVENTS

Interested in advertising your event? Please make sure to send an email to [arpa-h-cx-hub@ati.org](mailto:arpa-h-cx-hub@ati.org) and we will choose the first 5 Spoke events to share in the monthly newsletter. All additional Spoke events submitted will be shared on the [CX Hub Public Website Event Page](#).

Modern Trials at Healthcare Information and Management Systems Society (HIMSS) 24!	March 12-14, 2024   Modern Trials will be featured in the InterSystems Booth (#1361)	Orange County Convention Center in Orlando, FL
Generating Tissue-Mimetic Environments to Accelerate the Production of Next-Generation Biologics	March 15th, 2024 1:00 PM EDT	Location: <a href="#">Virtual Webinar</a>
Collaborative Webinar with Biosortia	Session 3   March 29, 2024 at 1:00 PM ET	Location: <a href="#">Virtual Webinar</a>
Texas Life Sciences Summit	April 2 @ 9:00 am - 6:00 pm CST	Location: <a href="#">Virtual Webinar</a>
Healthcare & Life Science Reimagined: AI, Equity, and Access	April 5, 2024 9:00 AM- 4:00 PM CT, Mixer: 4:30 PM-7:00 PM CT	In-Person at Pegasus Park, 3000 Pegasus Park Drive, Dallas, TX 75247
2024 SIIM-ACR Data Science Summit: From Data to Diagnosis With Tested, Transparent and Trustworthy AI	June 26, 2024 9:00 AM- 4:00 PM ET	Location: Gaylord National Resort in National Harbor, MD More info/register: <a href="#">2024 ACR Data Science Summit</a>

To stay up to date with the latest ARPA-H News, [subscribe to ARPA-H Vitals.](#)

Contact the CX Hub Team



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