Customer Experience Hub

PART OF THE ARPANET-H HEALTH INNOVATION NETWORK

The Advancing Clinical Trial Readiness Initiative (ACTR)

The ARPA-H Customer Experience (CX) Hub released the Advancing Clinical Trial Readiness (ACTR) initiative which seeks to improve the nation's ability to conduct clinical trials safely, quickly, and equitably. The request for feedback for the ACTR Initiative closed on December 1, 2023. We received a total of 151 completed Intake Forms.

Break Down of Intake Forms 29 Small Businesses 28 Non Profit Organizations 34 Institutions of Higher Learning

The inflow and diversity of feedback encompasses the request for collaboration across a diverse set of organizations and we thank you for your participation. The next step for the ACTR Initiative is the review and consolidation of all the data that was received. The direct feedback from this network will be the driving force behind the creation of this requirement. We anticipate more information regarding the ACTR initiative will be available in the upcoming months.

MEMBERSHIP UPDATES



Spokes and Counting!

WHY BECOME A SPOKE?

Access: Ability to connect and collaborate with others in the network.



The ARPA-H CX Hub through their current spokes have a presence in all 50 states.

Influence: Be a voice. As a spoke you will have the opportunity to mold the direction of high priority R&D efforts.

Speed: Because the ARPA-H CX Hub operates through a flexible contracting vehicle; spokes are able to easily navigate government contracts, resulting in faster award execution Spoke Organization Type Break Down

19% Small Businesses37%For-Profit19% Non-Profit23% Academic2% Government

UPCOMING EVENTS

Customer Experience Hub Office Hours

Office hours are held every Wednesday for an hour: It is spoke driven and an opportunity to ask any questions you have regarding membership and upcoming opportunities.

Monthly All-Hub Meetings

The Next Monthly Virtual Meeting will be held on Wednesday, January 10 th, 2024, from 2:00PM – 3:00PM CT!

Spokes will have the chance to learn more about ARPA-H Customer Experience Hub and receive a presentation from ARPA-H Program Manager Ross Uhrich on Novel Innovations for Tissue Regeneration in Osteoarthritis (NITRO), Programmable Scalable Therapeutics for Immune-directed Cancer-killing (SPIKES) and Mapping the Cancer and Organ Degradome Atlas to Unlock Synthetic Biomarkers for Multi-Cancer Early Detection (CODA).

| Monthly All-Hub Meeting | Virtual (Spoke Only) | January 10, 2024 2:00 - 3:30 PM CT |
|--------------------------------------------|----------------------|---------------------------------------|
| ARPA-H Customer Experience Office Hours | Virtual (Spoke Only) | January 17, 2024 2:00 - 3:00 PM CT |

J.P. Morgan Healthcare Conference

(for information only)

Date: January 8-11, 2024

Details: The 42nd Annual Healthcare Conference will take place on January 8-11, 2024 in San Francisco, CA.

This premier conference is the largest and most informative health care investment symposium in the industry which connects global industry leaders, emerging fast-growth companies, innovative technology creators and members of the investment community.

Event Website

APRA-H CX Hub is Attending: AHA- American Hospital Association- Rural Health Care Leadership Conference

Date: February 11- 14, 2024

Details: The 2024 AHA Rural Health Care Leadership Conference, February 11-14 in Orlando, will gather more than 1,000 rural health leaders committed to advancing rural health and providing quality care for patients and communities.

The conference will feature top rural practitioners sharing actionable strategies and resources aimed at improving access to care, leveraging unique workforce approaches, implementing digital technologies and prioritizing health equity. We will explore the most significant challenges facing rural health care providers and present innovative approaches to transform care delivery and business practices.

| Event Website | |
|---------------|--|
| Contact Us | |
| in X | |

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