

ARPA-H
**Customer
Experience Hub**
PART OF THE ARPANET-H
HEALTH INNOVATION NETWORK

Customer Experience (CX) Hub Member Only Site

Do you have access to the Customer Experience Hub Member Only Site? The CX Hub Member Only site, also known as the "Spokes" Only site, is where you will be able to view program, event, and solicitation information. The site also has access to the 'Collaboration Database,' which contains membership capabilities and primary points of contact for each Member organization. To request access to the Member Only Site please select the button below.

[CX Hub Spoke Access Request Form](#)

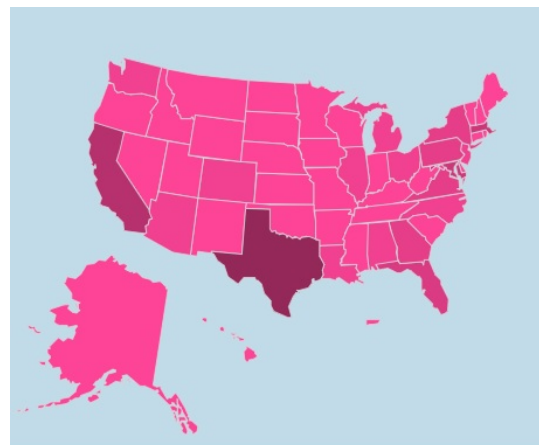
MEMBERSHIP UPDATES

 **307**

Spokes and Counting!

The CX Hub is growing! We are currently at 307 Spokes and counting. To join the CX Hub please visit the public website for more information.

[CX Hub Membership Application](#)



The ARPA-H CX Hub has a presence in all 50 states through their current Spoke network.

Spoke Organization Break Down (Self-Identified)

38% Small Businesses
25% For-Profit
18% Non-Profit
14% Institutions of Higher Education
2% Government

SPOKE NEWS & FAQs

- **How can a Spoke invite ARPA-H to Spoke events?** *All requests for ARPA-H attendance and/or participation for an event should be submitted using this request [form](#).*
- **How can a Spoke advertise their event to the CX Hub Spoke Network?** *Please send the event details including Event Name, Date(s), Time(s), and Location to arpa-h-cx-hub@ati.org, and we will include the details in our monthly newsletter. Please note, we will limit the amount of events we can advertise via the newsletter; however, we will post all events on the public CX Hub Website.*
- **How can Spokes engage more with the CX Hub?** *The CX Hub will be hosting multiple networking events in the upcoming months. Please continue to read the newsletter, emails, and visit the public and Member Only site for upcoming events!*

Spoke Signals: Rapid Overviews of Capabilities and Teaming Opportunities

The ARPA-H Customer Experience (CX) Hub is pleased to announce that we will be hosting the first virtual **Spoke Signals: Rapid Overviews of Capabilities and Teaming Opportunities** during the monthly All-Hub Zoom meeting on **Wednesday, February 21, 2024**.

Fifteen Spoke Organizations will have the opportunity to brief the attendees of the All-Hub meeting on their current capabilities, strengths/highlights, and teaming desires.

Please note that this is the first of many networking opportunities that will be held this year. All slides presented during this webinar will be posted on the **[CX Hub Member Only Site](#)** for future collaboration

ARPA-H Small Business Program: SBIR Presolicitation Notice

ARPA-H is seeking proposals from small businesses that possess the research and development expertise to conduct innovative research that will contribute toward ARPA-H mission needs and Small Business Innovation Research (SBIR) program objectives.

[View the solicitation notice](#) now to learn more about the opportunity and to view the research topics that will be included in the solicitation. Firms with the capability to conduct research and development (R&D), and to commercialize the results of that R&D, are encouraged to participate.

Proposals are due on **[February 22, 2024](#)**.

and teaming opportunities.

UPCOMING EVENTS

Customer Experience Hub Office Hours

Office hours are held every Wednesday for an hour: It is Spoke-driven and an opportunity to ask any questions you have regarding membership and upcoming opportunities. Please note that an update regarding office hours will be forthcoming.

Monthly All-Hub Meetings

The Next Monthly Virtual Meeting will be held on Wednesday, February 21, 2024, from 2:00PM – 3:30 PM CT. Please visit the Members Only site to register!

Spokes will have the opportunity to receive updates regarding recent CX Hub activities and will be able to listen to the first Spoke Signals: Rapid Overviews of Capabilities and Teaming Opportunities during this event.

Monthly All-Hub Meeting	Virtual (Spoke Only)	February 21, 2024 2:00 - 3:30 PM CT
ARPA-H Customer Experience Office Hours	Virtual	February 28, 2024 2:00 - 3:00 PM CT

UPCOMING SPOKE EVENTS

Interested in advertising your event? Please make sure to send an email to arpa-h-cx-hub@ati.org and we will choose the first 5 Spoke events to share in the monthly newsletter. All additional Spoke events submitted will be shared on the [CX Hub Public Website Event Page](#).

Collaborative Webinars with Biosortia	Session 2 February 28, 2024 at 1:00 PM ET Session 3 March 29, 2024 at 1:00 PM ET	1. Webinar Link for February 28, 2024 2. Webinar Link for March 29, 2024
Cook Children's Research Symposium	February 29, 2024 7:30am-4:45pm CT and March 1, 2024 8:00am-4:15pm CT	Cook Children's Medical Center, Hochberger Auditorium, 801 7th Avenue Fort Worth, TX 76104
Modern Trials at Healthcare Information and Management Systems Society (HIMSS) 24!	March 12-14, 2024 Modern Trials will be featured in the InterSystems Booth (#1361)	Orange County Convention Center in Orlando, FL
Healthcare & Life Science	April 5, 2024	In-Person at Pegasus Park,

Reimagined: AI, Equity, and Access	9:00 AM- 4:00 PM CT, Mixer: 4:30 PM-7:00 PM CT	3000 Pegasus Park Drive, Dallas, TX 75247
2024 SIIM-ACR Data Science Summit: From Data to Diagnosis With Tested, Transparent and Trustworthy AI	June 26, 2024 9:00 AM- 4:00 PM ET	Location: Gaylord National Resort in National Harbor, MD More info/register: 2024 ACR Data Science Summit

To stay up to date with the latest ARPA-H News, [subscribe to ARPA-H Vitals.](#)

Contact the CX Hub Team



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